

**25/05/2017****Retail/Stores Operator – Galway**

Production Equipment Europe is a leading industrial distributor supplying over 35,000 products to customers nationwide. We are currently recruiting for Retail/Stores Operator to work within our fast-paced retail division, Safety Direct.

**Responsibilities**

- Greeting customers & assisting shoppers to find the goods they are seeking
- Informing customers of technical benefits of our product selection
- Deliver first class customer service at all times & increase business by maximising sales with each customer
- Processing cash & card payments
- Merchandising in retail unit and locating stock in the warehouse
- Reporting and discrepancies or issues to the Department Manager
- Balancing cash resisters with receipts & processing customer refunds

**Skills & Experience**

- Technical background would be a distinct advantage
- Experience of working in trade, agriculture, building, safety, DIY would be a distinct advantage
- Service driven with a desire for excellence
- Excellent interpersonal skills with a friendly and engaging personality
- Ability to work as part of a team with good communication, organisational and administration skills
- Ability to work under pressure in a fast-paced environment
- Flexible, reliable and pro-active attitude with an ability to bring new ideas/initiatives
- Ability to build relationships with customers
- Experience operating a forklift is advantage but not essential